

Manage booking

See your bookings with us and, where possible, make changes, update your personal details, redeem your Flight Credit and more.

If your flight has been changed or cancelled by Qantas, we'll be in contact. Find out more information on [booking changes](#).

If your flights were booked through a travel agency or third-party website, contact these companies directly for assistance.

Check your booking or [flight status](#) for the most up-to-date information on your flights.

Flights and Flight Credits

Hotels

 It looks like something went wrong there

- Check that the booking reference and last name are correct.
- If you've requested a refund or been issued with a Qantas Pass, you can no longer view your booking online.
- If you've requested a Flight Credit, you can view the details once your credit has been processed and you've received a Flight Credit email from us.
- For assistance, visit [Help and Support](#) for information on Qantas travel credits and our contact details. (8104)

Using your Flight Credit

To use your Flight Credit for your next Qantas flight, simply enter your credit reference and last name in the boxes above. Once your Flight Credit information is displayed, click on the Find Flights button to book your flights.

[Qantas Flight Credits](#)

When you view your booking you can:

- Redeem a [Flight Credit](#)
- [Check in](#) for your flight
- [Change flights](#)
- [Cancel flights](#), including [cancel for any reason](#)

- Purchase [extra legroom seats](#) (where available)
- [Separate passengers](#) from a booking
- Request [dietary required meals](#) for eligible flights

- Print or email your itinerary
- Purchase an [additional baggage allowance](#)
- Redeem a [Gift Voucher](#)

- Update your contact details
- Provide [Advance Passenger Information](#) for travel to [the USA](#) and Canada

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